

Frequently Asked Questions...

If I don't ride everyday, can I reduce my monthly fare cost?

Generally not. While groups have flexibility to determine how they collect the total monthly amount, usually it is best to divide charges equally among all members. Think of it as a 'subscription' service; when you purchase your seat in the van at the beginning of the month, it's yours regardless of how much you use it.

How is gasoline purchased for the van?

CATS Vanpool drivers have an opportunity to use the VPSI Connect Card fuel program. This is a debit-style fuel card which draws funds directly from a predetermined allowance included in the monthly vanpool service charge. The sample fares on the reverse-side of this card include the monthly fuel cost.

If I volunteer as the Primary Driver, will I still have to pay a monthly fare?

Traditionally, the Primary Driver's share of the vanpool cost is covered by the other members of the group as an incentive to the individual willing to take on the majority of the operating responsibilities of the vanpool. However, many Primary Drivers are opting to forego the 'free ride', while calling upon others to share in these day to day responsibilities.

Who decides the daily vanpool route and pick-up times?

CATS Staff will work closely with potential groups during the formation process to mutually agree on pick-up and drop off locations, as well as routes, which best accommodate the whole group. Likewise, travel times will also be determined by the majority. Routing decisions can affect the overall cost of the service.